

Silk Cartridges, located at Nicolaas Beetsstraat 26a (7606BE) Almelo, is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

<https://www.silkcartridges.com>

Nicolaas Beetsstraat 26a (7606BE) Almelo

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Lianne Grootenhaar-Scholten is the Data Protection Officer of Silk Cartridges. He/she can be reached via info@silkcartridges.com

Personal data that we process

Silk Cartridges processes your personal data because you use our services and/or because you provide it to us yourself. Below you will find an overview of the personal data that we process:

- First and last name
- Phone number
- E-mail address
- IP address
- Information about your activities on our website
- Data about your surfing behavior across different websites (for example because this company is part of an advertising network)

Special and/or sensitive personal data that we process

Our website and/or service does not intend to collect data about website visitors who are younger than 16 years old. Unless they have permission from parents or guardian. However, we cannot check whether a visitor is older than 16. We therefore advise parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without that consent, please contact us at info@silkcartridges.com, then we will delete this information.

For what purpose and on what basis we process personal data

Silk Cartridges processes your personal data for the following purposes:

- Sending our newsletter and/or advertising brochure
- To be able to call or e-mail you if this is necessary to be able to carry out our services
- Inform you about changes to our services and products
- To deliver goods and services to you

Automated decision making

Silk Cartridges takes #responsibility decisions based on automated processing on matters that can have (significant) consequences for persons. This concerns decisions that are taken by computer programs or systems, without a person (for example an employee) being involved of Silk Cartridges) is in between. Silk Cartridges uses the following computer programs or systems: #use_explanation

How long we keep personal data

Silk Cartridges does not store your personal data longer than is strictly necessary to realize the purposes for which your data is collected. We handle the following retention periods for the following (categories) of personal data: #retention_period

Sharing personal data with third parties

Silk Cartridges only provides to third parties and only if this is necessary for the execution of our agreement with you or to comply with a legal commitment.

Cookies, or similar techniques, that we use

Silk Cartridges uses functional, analytical and tracking cookies. A cookie is a small text file that is saved when you first visit this website stored in the browser of your computer, tablet or smartphone. Silk Cartridges uses cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preferred settings are remembered. These cookies are also used to make the website work properly to work and to optimize it. In addition, we place cookies that keep track of your surfing behavior so that we can tailor-make content and advertisements can offer. On your first visit to our website, we already informed you about these cookies and asked for permission to place them. You can opt out of cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also get all the information that is before saved via your browser settings. For an explanation, see:

<https://veiliginternetten.nl/themes/zaken/cookies-wat-zijn-het-en-wat-doe-ik-ermee/>

Cookies are also placed on this website by third parties. These are, for example, advertisers and/or social media companies. Below an overview: [For example: Cookie: Googly Analytics Name: _utma Function: Analytical cookie that measures website visits Retention period: 2 years]

View, modify or delete data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent, if any, for the withdraw data processing or object to the processing of your personal data by Silk Cartridges and you have the right to data portability. This means that you can submit a request to us for the personal data we have about you in a computer file to you or another organization named by you. You can request access, correction, deletion, data transfer of your send personal data or request to withdraw your consent or objection to the processing of your personal data to info@silkcartridges.com. To ensure that the request for access has been made by you, we ask you to send a copy of your proof of identity with the request. Make in this copy your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) in black. this ter protecting your privacy. We will respond to your request as soon as possible, but within four weeks. Silk Cartridges would also like to point out that you should has the option to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. You can do that via the following link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect personal data

Silk Cartridges takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of misuse, please contact our customer service or via info@silkcartridges.com